

Software · Products · Cybersecurity — since 2019

The software institutions run on — built and secured by one team.

QST is a Jordanian software company, founded in 2019. We build enterprise systems to order, develop our own products, and test and harden the systems our clients depend on — for government and enterprise across Saudi Arabia and the Gulf.

Our products



Protocol · Smart meeting management



Watheqa+ · Records and archive management



Correspondence · Administrative correspondence

Engineered in Amman. Trusted across the Gulf.

Founded in 2019, QST brings together a Jordanian engineering team, strategic partnerships and global standards — with one goal: software the region's institutions can build their future on.

Our story

QST was founded in Amman in 2019. Today we do three things, as one team: we build software to our clients' requirements; we develop and support our own products — Protocol, Watheqa+ and Correspondence; and we test and advise on the security of the systems our clients depend on. Our work serves government entities and enterprises across Saudi Arabia and the Gulf.

2019

Founded in Amman

7

Sectors served

GCC

Saudi Arabia and the Gulf

100+

Projects delivered

Build it, run it, secure it — one team, end to end

Four disciplines under one roof. The engineers who build your systems are the same team that tests and hardens them — so nothing is lost in the handover.



Software development

Enterprise systems, web and mobile applications and integrations — taken from requirements to production, then supported for the long run.



Our products

Protocol for smart meeting management, Watheqa+ for records and archives, and Correspondence for official letters — built, licensed and supported by us.



Penetration testing

We attack your applications, networks and infrastructure the way a real adversary would — under strict control — and hand you every finding ranked by risk, with the fix.



Security consultation

Independent advice on architecture, configuration and hardening — and on meeting the security requirements and regulators you answer to.

Built to your requirements. Supported for years.

Analysis, design, development, testing, deployment and support — one team, in Arabic and English.

01 Custom enterprise systems

Platforms designed around your processes — not the other way round.

02 Web and mobile applications

Responsive web portals and native iOS and Android apps, in Arabic and English.

03 Integration and APIs

New systems connected to the ones you already run — cleanly and securely.

04 Workflow and document management

Procedures automated and records under control — documents, email and archives.

05 Data, reporting and BI

Dashboards and reports that turn data into decisions.

06 Support and maintenance

Resident teams and long-term support for everything we deliver.

How we deliver — Every engagement pairs international engineering standards with a resident local team — the combination that keeps quality high and projects on schedule.

Find the weaknesses before an attacker does

Security is built into how we develop — and offered on its own, for any system, whoever built it.



Penetration testing

Web, mobile, API, network and infrastructure testing through controlled attack simulation. You receive every finding ranked by risk, the evidence behind it and a clear path to the fix.



Security consultation

Architecture and configuration review, system hardening, secure-development practice, and readiness for the regulators and security requirements you answer to.

Our products

Our products, built in-house

Built, licensed and supported by QST — running inside government entities and enterprises across the region.



Smart meeting management

Protocol

Agenda, meeting pack, live session, votes and signed minutes — for every meeting in the organization, from the boardroom to the project team.



Records and archive management

Watheqa+

Every record indexed, scanned, audited and shelved to an exact location — then found in seconds, even by a word inside the document.



Administrative correspondence

Correspondence

Official letters from no-code forms and letterhead templates — routed for approval, signed on screen and tracked to closure.

Smart meeting management — by QST

Run every meeting, on your terms.

Protocol is a secure, self-hosted smart meeting platform for the whole organization — boards and committees, executive and department meetings, and the calls in between. From agenda to signed minutes, everything runs inside your own infrastructure, and its AI runs locally, so nothing ever leaves for an outside service.

100% on-premises

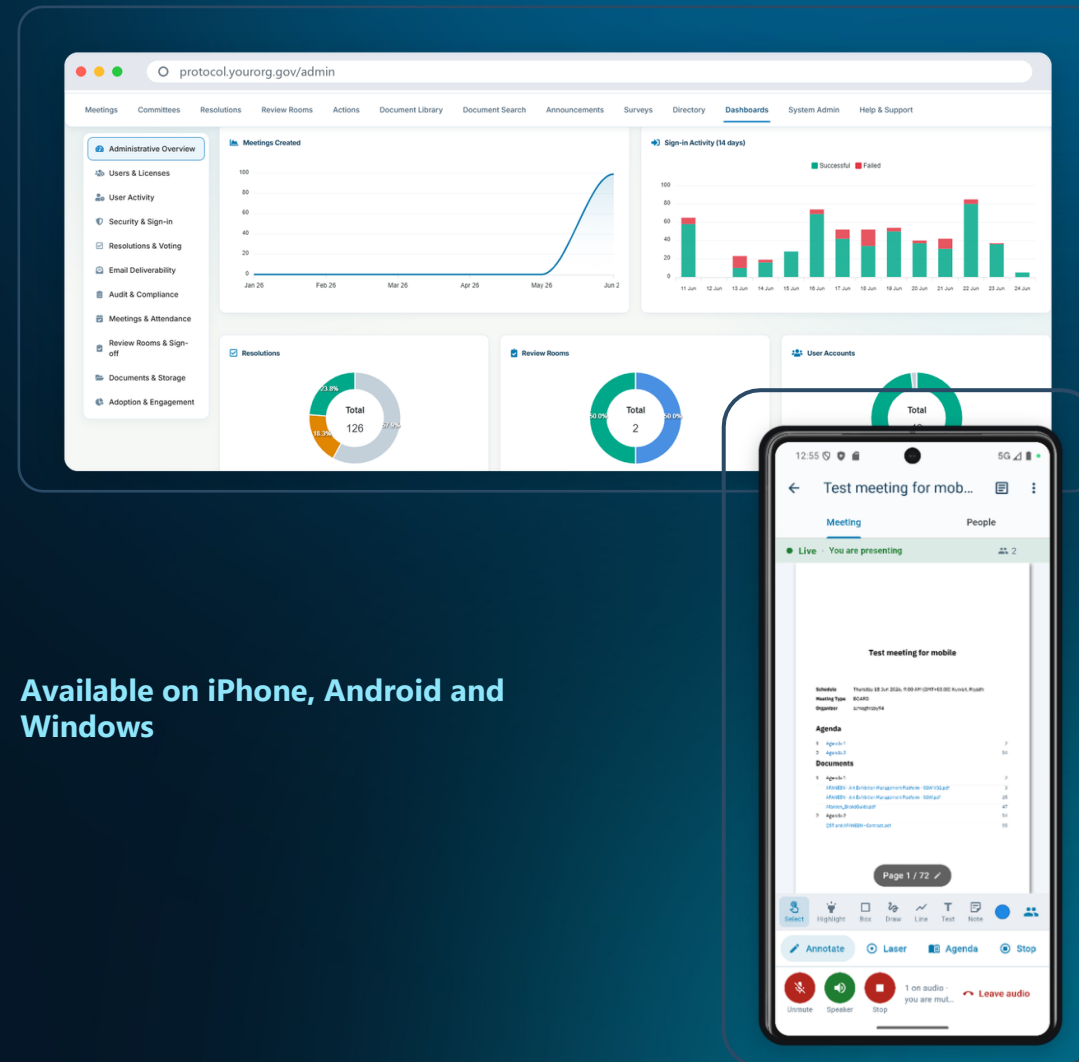
Air-gapped capable

Local AI

Self-hosted audio and video

Qualified e-signature

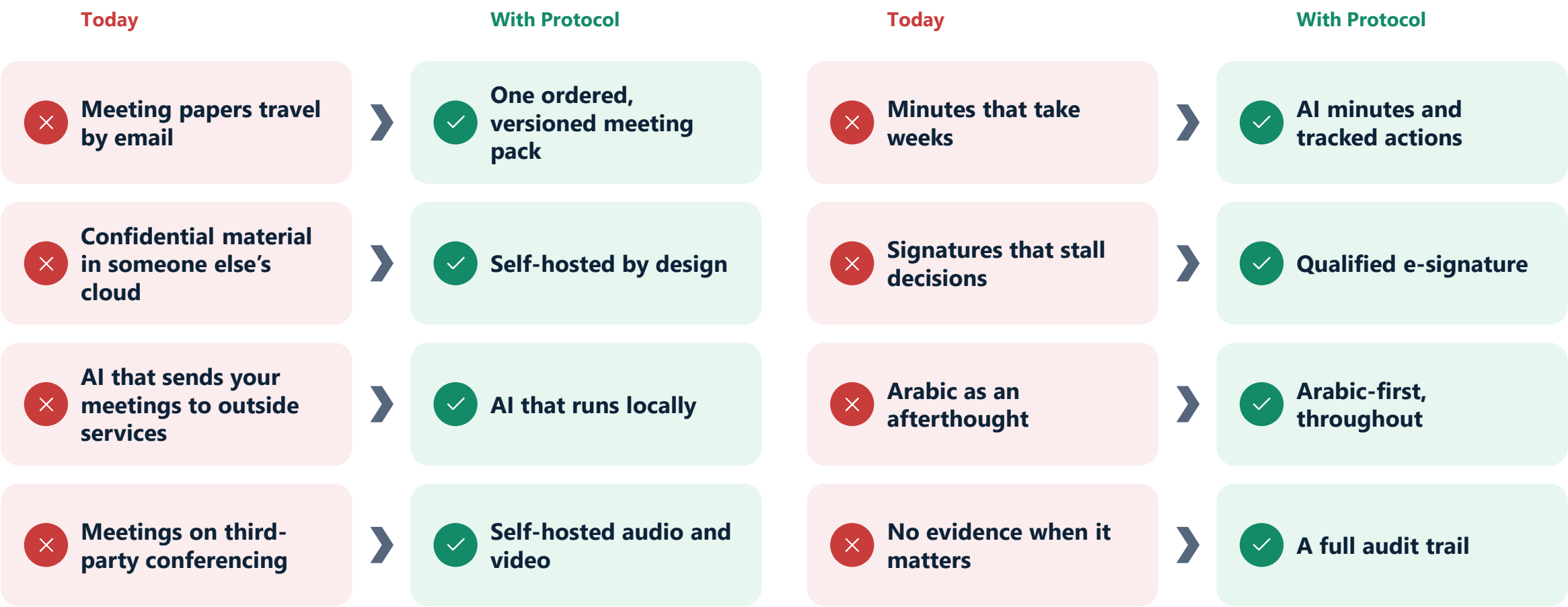
Arabic and English



Available on iPhone, Android and Windows

The problem

Where organizational meetings break down — and how Protocol fixes it



Everything your meetings need — in one place

Four areas, one secure platform — from the first agenda item to the last signed action.



Meetings, end to end

- Agendas and meeting packs
- Live meetings
- Meeting-room screens
- Recording and transcription
- Seating charts



Decisions and records

- Resolutions and voting
- AI minutes
- Minutes signing
- Actions and follow-through



Governance workspace

- Review rooms
- Document library and search
- E-signature and qualified signing
- Announcements and surveys
- Multi-company governance
- Organization structure and roles



Platform, security and reach

- Everywhere your people are
- Arabic and English, throughout
- Notifications that stay in-house
- Approval chains and versioned review
- Delegated and guest access

Meeting information stays protected — and in your hands

Meetings carry an organization's most sensitive information. Protocol is built so that it never leaves your control.



Self-hosted

Runs entirely in your infrastructure; your data never leaves your perimeter.



Local AI

All AI processing happens on your servers — nothing goes to third-party AI services.



Granular permissions

Fine-grained, role-based access to every meeting, document and action.



Full audit trail

Every material change is recorded and reviewable.



Device security

A device registry with remote sign-out and remote wipe for lost or stolen devices.



Document protection

Dynamic watermarking and controlled export of meeting material.



Strong authentication

Password policy, logout, idle-session timeout, biometric app lock, single sign-on and multi-factor.



Qualified e-signatures

Accredited signing through Nafath or Sadq for legally recognized decisions.



Tenant isolation

In multi-company deployments, companies are hard-isolated from one another.

Everywhere your people are

Four platforms, one record



Web

The full platform in the browser.



Desktop

A native Windows application for organizers and participants.



Mobile

iOS and Android, with offline packs for people on the move.



Room

Paired meeting-room screens, including Android TV.

AI we build ourselves — light on your servers, sharp enough for every meeting

QST engineers the AI inside its products in-house, on proven open foundations. It runs on the standard servers you already operate, inside your own network — and every answer it gives comes from your own records.

0

GPUs required — it runs on standard CPU servers

0

Calls to external AI services

2

Languages understood — Arabic and English

100%

Of the processing inside your own network

Engineered for the servers you have — and the rules you work under



Runs on CPU

Compact models tuned for standard processors, working as background jobs on a separate AI server — your application servers are untouched and no GPU is needed.



Stays inside your network

Models are installed with the product. Nothing is downloaded at run time and nothing is sent out — it works on a fully isolated network.



Grounded, not generated

Minutes, answers and evidence are built from your own records and quote their source — timestamps, votes, attendance. Nothing is invented.



Arabic from the start

Arabic-aware search and text normalization, commands that understand everyday Arabic, and a Saudi Arabic voice generated on the device.

Every AI feature in Protocol — running on your own servers

From the moment a meeting opens to the day its minutes are signed, AI carries the heavy lifting — privately.



Meeting transcription

Each speaker is recorded and transcribed on your servers — a “who said what” record of the meeting, in Arabic or English.



AI minutes

Draft minutes built from the meeting itself — attendance, quorum, every vote and the action register — in the official template, as PDF or Word, with your logo.



Search what was said

Find any word spoken in a meeting and jump straight to the moment it was said.



Ask the meeting

Ask a question and get the passages that answer it, each with its timestamp — quoted from the record, never made up.



Voting evidence

For every resolution, the discussion that led to the vote — pulled from the transcript by time.



Document search with OCR

Full-text search across every meeting pack, scanned pages included — limited to what each participant is allowed to see.

Protocol Co-pilot

Talk to Protocol — in Arabic or English

A voice assistant for everyone who meets — participants and organizers alike. It understands speech on your own servers, acts on what you say, and answers aloud in a natural Saudi Arabic voice generated on the phone itself.

Watheqa+ AI

Every scanned page — readable, and searchable

Watheqa+ reads the Arabic and English text in every scanned attachment automatically, in the background, on your own servers — so a record can be found by any word inside the document, not only by how it was indexed.



Records and archive management — by QST

Every record — from intake to the shelf, and back in seconds.

Watheqa+ manages the full life of an institution's records: index and scan them, audit them, store each one at an exact physical location — and find any of them again, by its data or by a word inside the document itself.

Three-stage workflow

Scanning from the browser

OCR in Arabic and English

Tracked to the shelf

Access by role and secrecy

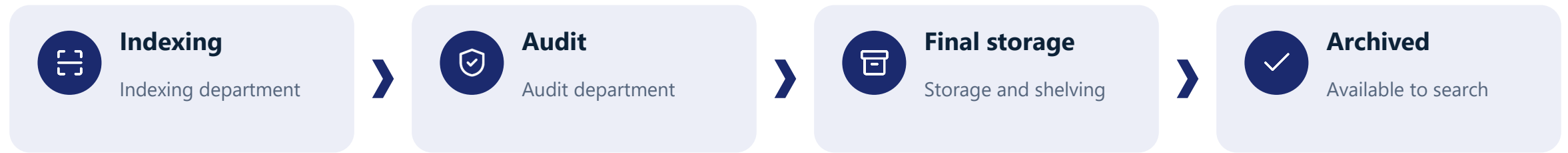
Arabic and English



Best practice

Built on the best practices approved and applied at NCAR

Three departments. One controlled path.



Capabilities · Everything an archive runs on — in one system



Administrative correspondence — by QST

Every official letter — registered, routed, signed and answered.

Correspondence runs an organization's official communications end to end — incoming, outgoing and internal transactions, circulars, alerts and announcements. You design the forms and approval workflows without code; letters are generated on your letterhead, signed on screen and tracked until they close.

Seven transaction types

No-code forms and workflows

Automatic numbering and barcodes

On-screen signature

Full change log

Hijri and Gregorian



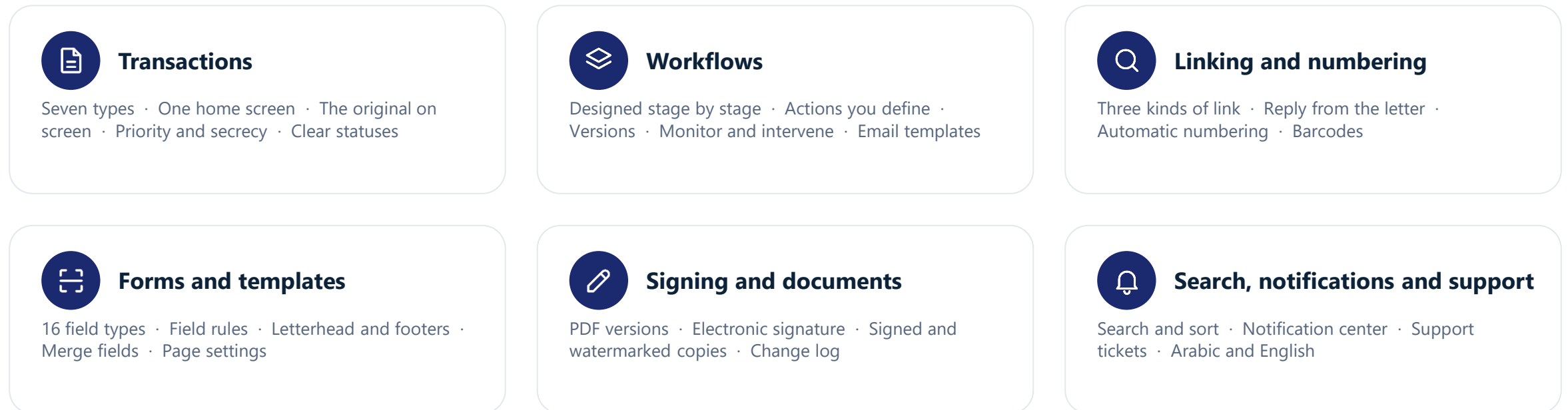
Best practice

Built on the best practices approved and applied at NCAR

From registration to a closed file — on one controlled path



Capabilities · Everything official communications run on



Built for work where failure is not an option

Government, defence, education, healthcare, finance, industry, telecommunications and energy — sectors where reliability is the starting point, not a feature.

01

End-to-end ownership

From the first workshop to years of support, one team owns the outcome. Where a solution needs a global vendor, we work alongside a select group of them, so everything runs as one system in production.

02

Global standards, local teams

International engineering standards, delivered by teams who work in your time zone, speak your language and are there when you need them.

03

Certified expertise

Qualified engineers from around the world, certified by the vendors and standards bodies whose technology we deploy.

Sovereign by architecture

Every tier runs on servers you own



No internet dependency — deployable fully air-gapped



Transcription and AI minutes on your own CPU servers



Meetings and calls on self-hosted media servers

Where we work

Serving clients across the Gulf

Headquartered in Jordan, QST serves government and enterprise in Saudi Arabia, Kuwait, Oman, the United Arab Emirates and Qatar — in Arabic, in the same working hours, on infrastructure our clients own.



Jordan

Amman

Headquarters



Saudi Arabia

Riyadh



Kuwait

Kuwait City



Oman

Muscat



United Arab Emirates

Abu Dhabi



Qatar

Doha

6 Countries — Jordan and five Gulf states

1 Hour, at most, between our team and any client

2019 Serving the region since

Sectors · Where our work runs

- Government, security and defence
- Education
- Healthcare
- Financial services
- Services and industry
- Telecommunications
- Energy

Our clients

Growing together through partnership

Government bodies, national companies and universities across the Gulf that we are proud to work with.



Vision

To lead in innovative digital solutions that build a sustainable knowledge economy and accelerate digital transformation across Saudi Arabia and the Gulf.

Mission

To develop and deploy smart, secure technology that meets the needs of government and private-sector organizations — through a distinguished national team, strategic partnerships and global standards.

Our values

Five commitments we work by



Innovation

Creative solutions that keep pace with what our clients are reaching for.



Quality

The highest performance standards, in every product and every service.



Transparency

Clarity and credibility in every dealing.



Commitment

We keep our promises and deliver results you can measure.



Regional commitment

We grow engineering talent in Jordan and deliver with teams resident in the markets we serve.

Alignment

Built for national transformation

Our clients are delivering national transformation programmes — Saudi Vision 2030 among them. Technology is a foundation of that work, and our platforms contribute to:

01

Government digital transformation

Moving public services onto secure digital foundations.

02

Spending and operational efficiency

Raising efficiency across the public and private sectors.

03

Capability transfer

Enabling client teams to run and extend what we deliver.

04

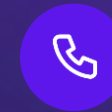
Cybersecurity and independence

Strengthening cybersecurity and technological independence.

Find the weaknesses before an attacker does — Security is built into how we develop — and offered on its own, for any system, whoever built it.

Let's start a conversation

Whether you have a system to build, a platform to evaluate or an estate to secure, our team is ready. Reach us on any of the channels below, or book a consulting session.



Phone

+962 79 142 8146



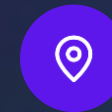
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